OET®

Verifying OET Test candidates' results: FAQs

→ **How can we apply to become a recognising organisation?**
To join the 450+ government agencies, healthcare regulators and education institutions worldwide that recognise the OET Test as proof of English language proficiency, apply here.

→ **What is the process for verifying results?**
We provide access to our Online Results Verification Portal to authorised personnel in organisations that recognise this assessment. Access forms, user guides and training are provided to organisations upon recognition of the OET Test. You can request access here.

→ **When can I verify results?**
To enable you to verify their results the candidate must give you permission via their OET account. You can directly contact the candidate to share their results if they have not completed this process.

→ **How do I know which portal to access?**
If the candidate has taken the OET Test on Paper, they will have a candidate number that begins with 20x and is 9-digits long; please log into MYOET.
If the candidate has taken the OET Test on Computer or OET@Home, they will have a candidate number that begins with x471- and 8-digits long; please log into OETAccount.

→ **Why can't I view a candidate's results on the verification portal?**
Candidate scores will only be visible to you if they shared their results with you via the portal. We recommend that you ask the candidate to share their results by following the instructions here.

→ **How can I add access for my colleague to the verifier portal?**
To access results for the OET Test on Paper, please complete this form.
To access results for the OET Test on Computer, including OET@Home, you can log into your OET Account; then select My Organisation; then Create Verifier and input details.

→ **I am/My colleague is experiencing a technical issue accessing the portal; how can I get help?**
Please contact our business Customer Care team at verifiersupport@oet.com.au, and they will endeavour to resolve your issue in a timely manner.